

Exciting update!



Dear Pet Parent,

We are excited to announce that we now have a fully staffed team and complete booking schedule available at Greencross Vets Springvale!

Experienced vets Dr Sarah Francis and Dr Luana Nieman have joined the clinic from the UK and South Africa respectively, and can't wait to meet you and your pets.

Meet our newest team members below, read our Nurse News and check out our new opening hours, now with extended trade!

Book online via the button below and we look forward to seeing you soon.

The team at Greencross Vets Springvale
For the love of healthy, happy pets

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Meet Our New Vets!



Dr Sarah Francis
Veterinary Director

Prior experience: I qualified from the University of Melbourne in 1994 and worked for 27 years in the UK where I was born.

Joined Greencross Vets: I returned to Australia in June 2022 and joined the Springvale team as our full time Veterinary Director.

Clinic interests: Mainly in medicine, but I enjoy all aspects of veterinary work with a particular fondness for our feline patients.

Fun facts: I'm a lifelong Arsenal supporter and will miss the English Premier League greatly, however I plan on filling that void with other interests such as collecting musical instruments, and keeping fit by cycling, running and kayaking. I also hold a 1st Dan Black Belt in Taekwondo.

Pet parent to: Eccles Cake, a Domestic Shorthair cat aged 4.



Dr Luana Nieman
Veterinary Associate

Prior experience: I graduated from the University of Pretoria in South Africa in 2019. With experience in both rural village patient care, as well as general practice in advanced animal hospitals, I've been blessed to work with a vast range of species across two continents.

Joined Greencross Vets: After moving to Australia at the beginning of 2022, I joined the Greencross Vets team, working across two of our amazing clinics, Springvale and Narre Warren.

Clinic interests: I have a special interest in internal and preventative medicine and am currently expanding my skills and knowledge in ultrasonography.

Fun fact: In my spare time, I'm a keen birdwatcher and love to go hiking with my dog.

Pet parent to: My tri-pawed Jack Russell, Milo.

Nurse News

In October our Practice Manager Renee returned from her Area Manager role, Senior Nurse Jess is also back from Maternity Leave and Lisa and Kirstain are still our familiar faces supporting you and your pets. Junior Nurse Tia has also joined the clinic to develop her Nursing career.

Welcome back Renee and Jess, and welcome Tia!

Our nurse team also recently attended **Flynn's Walk** Melbourne, a mental health initiative for those in the veterinary industry. Sponsored by the **Petbarn Foundation**, the walks take place in cities across the country each year, encouraging veterinary professionals and the broader community to Walk It Out, Talk It Out – to have meaningful conversations and spread awareness of the mental health challenges faced by veterinary professionals.





Extended Clinic Opening Hours

We are now open again on Wednesdays
and have extended trade until 7pm on weekdays!

Monday – Friday: 8:30am – 7pm
Saturday – Sunday: Closed

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Stay connected with our clinic news
and follow us on social media!



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