

Healthy Pets Plus – New member Christmas Sign-Up Exclusive Offers

Terms and Conditions

Participation in this offer is deemed acceptance of these Terms and Conditions.

Offer:

- i) Join Healthy Pets Plus (meeting the eligibility requirements below) and select the below payment frequencies to be eligible for a Petbarn voucher:
 - a. Annual payment frequency (paid upfront): Eligible for \$70 Petbarn Voucher
 - b. Monthly and Fortnightly payment frequency: Eligible for \$50 Petbarn Voucher

Eligibility:

You are only able to claim this offer if:

- i) you have never held a Healthy Pets Plus Membership for the pet in which you are obtaining the membership;
- ii) each new Healthy Pets Plus Membership that you are obtaining is for a minimum period of 12 months;
- iii) each new Healthy Pets Plus Membership that you are obtaining is being obtained for a pet registered in your name
- iv) you apply for and purchase the Healthy Pets Plus Membership within a participating Greencross Vets Clinic between 14 November 2022 and 22 January 2023;
or
you apply for and purchase the Healthy Pets Plus Membership online between 8 December 2022 and 22 January 2023 via the website www.greencrossvets.com.au/healthy-pets-plus/
- v) you agree to receive messages about your membership from Healthy Pets Plus and Greencross Vets, including any offers or campaigns, by email, instant message, SMS or MMS by selecting the relevant check box during the sign up process

How will voucher be applied:

- ii) Petbarn vouchers will be uploaded to new member's Friends For Life (FFL) account after 1 month of signing up, using same account details (i.e. email address) provided upon signup to HPP
- iii) Once the Petbarn Voucher has been uploaded to your account, Healthy Pets Plus will notify you via email (provided you have opted in for marketing communications). Petbarn Vouchers can be redeemed in-store or online. Vouchers will have a 2 month expiry from date of receipt.



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Value:

A Healthy Pets Plus Membership is valued at \$540.00 per year for one pet and divided equally over instalments of a chosen payment frequency. For each additional pet, the annual Healthy Pets Plus Membership is valued at \$486.00 per year for one pet and divided equally over instalments of a chosen payment frequency.

New members who select to pay for their annual membership upfront are eligible for a \$70 Petbarn Voucher. New members who select to pay for their annual membership in monthly or fortnightly installments are eligible for a \$50 Petbarn Voucher.

If you cancel your membership at any time, cancellation fees may apply as outlined in the Healthy Pets Plus Membership terms and conditions which can be found at www.greencrossvets.com.au/healthy-pets-plus/terms-and-conditions-v2/.

Limitations:

This offer cannot be redeemed with any other promotion or offer.

Frequently Asked Questions

When will the voucher be available to use?

Your unique voucher code will be emailed to you after one month of joining (provided you opted-in to receive marketing communications during the sign up process) and can be used online and in-store at Petbarn, and in-store at City Farmers!

The vouchers have been added to all eligible accounts that have signed up until 27/11/2022. Eligible accounts that signed up after 27/11/2022 will receive their voucher in January 2023.

What if I forgot to opt in for marketing communications during the sign up process?

Your voucher will still be eligible on your account after one month of joining. The easiest way to redeem will be to go in-store to Petbarn or CityFarmers and provide your Friends For Life details at checkout.

Or use one of the following codes at online check out:

How many pets did you sign up?	What Payment Frequency did you Choose?	
	Fortnightly or Monthly	Annual
1	HPP\$5001	HPP\$7001
2	HPP\$5002	HPP\$7002
3	HPP\$5003	HPP\$7003
4	HPP\$5004	HPP\$7004

How do I use the voucher?

Simply enter the unique code during online checkout or provide your Friends For Life account details to a Petbarn or City Farmers team member in store. Provide the same account details that you use for Healthy Pets Plus and at Greencross Vets. Voucher can be redeemed in a single transaction only

When will the voucher expire?

Your voucher will expire in two months from date of issue.



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Still have questions?

Our Healthy Pets Plus Customer Service team can assist between the hours of 9am – 6pm Monday to Friday AEDT. Call 1800 738 775.

Do you want to know more about Healthy Pets Plus Membership before redeeming this offer?

You can:

- i) view Healthy Pets Plus Membership T&C at: www.greencrossvets.com.au/healthy-pets-plus/terms-and-conditions-v2/;
- ii) view Healthy Pets Plus Membership FAQ at: <https://www.greencrossvets.com.au/faq/>;
- iii) speak to a Greencross Vets team member in clinic; and
- iv) call Healthy Pets Plus Customer Care on 1800 738 775.

Offer valid until 22 January 2023.